**HCL MINI PROJECT**

**Name:CH.Govardhan Reddy**

**Reg No:39110235**

**Tittle:**

**Swiggy chatbot**

**Abstract:**

Swiggy chatbot is mainly used for the intarction between the computer and human.By the help of Swiggy Chatbot we can check the order satus etc..The main aim is to check the food order status.

**Advantages of chatbot:**

* **Chatbots have 24/7 Availability**
* **Chatbots can gather Customer Insights**
* **Chatbots provide Longterm Financial Savings**
* **Chatbots cause an Increase in Sales**

**Disadvantages of chatbot:**

* **Chatbots sound too Mechanical**
* **Chatbots can only handle basic Questions**
* **Chatbots are Difficult to Create**
* **Chatbots require Constant Maintenance**

**Workflow diagram:**

